



# Dundee Township Park District

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May 1, 2009

Mr. Kent Welch  
Senior Technology Consultant  
Excalibur Technology  
700 Fox Glen  
Barrington, IL 60010

Dear Kent:

I am writing to express the great level of satisfaction that the Dundee Township Park District has with the I.T. services that Excalibur Technology provides. As you know, most recently the District underwent a change to a network/server environment. The building of an I.T. network from the ground up is by no means an easy task. However with Excalibur's guidance every step of the way, the stress of this major project wasn't all that stressful!

I would especially like to note the superior service we receive from not only you but also from our engineer, Bryan Mroch. His exceptional expertise, attention to detail and dedication is a valuable asset to the District. On a personal level, working with him is a pleasure and I appreciate all of the support he provides to help make my job tasks relating to I.T. easier. I also have received numerous compliments from staff regarding his patience and friendliness.

I would recommend Excalibur to any organization looking for world class I.T. service. I look forward to working with Excalibur for years to come!

Sincerely,

A handwritten signature in black ink, appearing to read "Greg Gannon".

Greg Gannon  
Superintendent of Finance