

Excalibur Technology Corp.

700 Fox Glen
Barrington • IL • 60010
e-mail: support@excaltech.com

Phone: 847-842-9570
Fax: 847-842-0190
www.excaltech.com

Date: _____

Client Name: _____, hereafter referred to as Client

Address: _____

City: _____ State: _____ Zip: _____

Service Requested:	<input type="checkbox"/> Level 1	<input type="checkbox"/> Level 2	<input type="checkbox"/> Level 3
Monthly Price:	\$75.00	\$100.00	\$125.00
Maximum bandwidth (dn/up)	1mbps/256kbps	3mbps/384kbps	4mbps/512kbps

Please accept this letter as confirmation of our agreement to install certain EXCALIBUR Internet communications equipment for Client to provide Internet services. As we discussed, EXCALIBUR agrees to place certain equipment, including an antenna and cable, upon Client's premises to be used by Client to receive Internet services from EXCALIBUR.

Client agrees to pay EXCALIBUR a **\$300.00 Standard** installation service charge prior to or at the time of installation of the equipment. Installation may be paid via a major credit card by completing the credit card information below. EXCALIBUR shall, at all times, remain the owner of the equipment installed and may remove it at any time. Client also agrees to return all EXCALIBUR equipment, in good and operable condition, immediately upon cancellation or termination of services provided by EXCALIBUR or client shall pay EXCALIBUR \$1,500.00 as the cost of the equipment. The ongoing monthly rate shall be charged as selected above. Average downstream and upstream bandwidths are listed above. The term of this agreement is one year (12 months) and after that, there is a 30-day written cancellation notice required to terminate service. (Post install speeds at speeds of 768k/128k will be qualified at above rate, anything below that speed may be cancelled with exception of Installation costs).

EXCALIBUR agrees to provide certain services to Client, including but not limited to, acting as an Internet service provider (ISP) at EXCALIBUR's prevailing rates. Client agrees to pay all EXCALIBUR service charges via a major credit card or direct withdrawal from a checking account, or under established credit terms. If EXCALIBUR is required to take any action to enforce this agreement (including, but not limited to, any action to collect past due amounts or to obtain a return of EXCALIBUR equipment), Client agrees to pay all of EXCALIBUR's reasonable costs including, but not limited to, its attorney's fees. Client further agrees that, in the event any court action is commenced, venue is proper in the Lake County, Illinois Judicial Court and Client submits to the jurisdiction of that court.

If the foregoing terms are acceptable to you, please execute this letter agreement on the line provided. If it is not acceptable, or if you have any questions, please feel free to contact EXCALIBUR at 847-842-9570.

Initial: ____ EXCALIBUR is authorized to use the following credit card for monthly wireless service and installation.

Credit Card Type: Visa / MC / Discover Expiration date: _____
Credit Card Number: _____ Security Code: _____

By: _____ Date: _____

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Standard Installation package includes:

1. An outdoor antenna mounted on a vertical structure, chimney, or roof of a commercial building / residential dwelling with a maximum cable run of 100ft.
2. EXCALIBUR owned Customer Premise Equipment (radio).
3. System grounding to meet national electrical code.
4. Cable routing through frame structure with a single wall penetration.
5. Travel up to 30 miles round-trip.
6. Up to 2 hours on site.
7. One Wireless Internet Subscriber Unit connected to outdoor antenna.
8. Basic Education of system operation by EXCALIBUR technician.
9. Clean up job site if necessary.
10. Testing of equipment operation

Materials provided at no charge:

1. Up to 100ft. of cable.
2. 15-foot antenna mast, if required (each additional 5' segment is \$50 extra per segment).
3. Coaxial cable connectors.
4. Antenna mounting hardware, including standard tripod, if required.
5. Wall plate for interior wall.
6. Weather sealant for connections and structure penetration.

Additional services (to be quoted and charged for at the time of installation):

1. Additional antenna lengths exceeding the 15-foot mast used in standard installation.
2. Accessories, routers, switches, hubs, A/C surge protectors, etc.
3. Fishing of cables through the walls.
4. Second room wiring.
5. Customized Ethernet wiring.
6. Permit or inspection fees required for installation.

I understand that trees, new building or billboards may obstruct the line of site, which will require additional labor and/or hardware on my behalf to obtain a new line of site for future service that will be charged to my account. (initial) _____

I understand that the antenna requirements to provide an adequate signal may require installation of a 15 ft mast or greater with a 24 dbi Antenna. If this is the case and I decide that I do not want the service based on the antenna style or size, I will be charged a \$50 on site installation cancellation. (initial) _____

I have been explained how my wireless connection will be installed and I approve Standard Installation.

Customer Signature: _____